

# KEEPING YOUR RENTAL

- 1) ALWAYS pay your rent. The best way to stay in your rental is to pay your rent on time.
- 2) KNOW: The amount of rent when it is due, the penalty for not paying your rent on time, the address where you should send/deliver your rent payments or the person allowed to collect your rent, any/all additional costs (for example: electricity and water), any/all damage or repair policies and any/all house rules (for example: policies for visitors, quiet hours, etc.).
- 3) Keep records and receipts for all rental payments, damages, repairs, complaints, and visitors that you invite to your home.

## REMEMBER:

This is meant to be an informational brochure, and is not intended to take the place of legal counsel. It is not intended to be a complete statement of law nor is it intended to fully describe or evaluate your options

## FALLING BEHIND ON YOUR RENT? GET THE HELP YOU NEED BEFORE IT'S TOO LATE.

**STEP 1:** Quickly recognize and admit to yourself that you are facing financial difficulties.

**STEP 2:** Talk to your landlord to set up a payment plan and/or apply to an assistance program.

ASSISTANCE PROGRAMS	WHAT ARE THEY?	HOW CAN THEY HELP?
<b>1. EMERGENCY FINANCIAL RENTAL ASSISTANCE</b>	Emergency financial rental assistance programs provide individuals/families with money to pay rent and/or utilities.	These programs can help you stay in your rental if you lose your job and can no longer afford to pay rent. Many programs require you to show that you can/will pay your rent in future months.
<b>2. MEDIATION SERVICES</b>	Mediators are trained professional who assist in resolving landlord-tenant disputes. Mediators will talk with you and your landlord about the problem and help you reach an agreement that is fair for both sides.	If you don't feel comfortable negotiating with your landlord or you cannot reach an agreement with your landlord, getting help from a mediator can be a fast, inexpensive approach to finding a solution.
<b>3. FINANCIAL COUNSELING</b>	A financial counseling agency can help you become a better money manager by getting you back on track with your budget – and your bills – or help you cope with unexpected setbacks, such as unemployment, divorce or medical emergencies.	Financial counselors will explain your rights and responsibilities, and can guide you through creating a budget that works in real life. This includes a plan to help you deal with your debt, start saving for emergencies, and improve your credit for the future.
<b>4. LEGAL COUNSELING</b>	Legal counseling agencies provide legal advice to help you understand your rights as a tenant.	Legal counseling can help you understand the rules in your rental agreement, what is expected of you, how to prevent problems, and/or what to do when problems occur.
<b>5. INCOME ASSISTANCE</b>	Income assistance refers to those programs offering monthly benefits, or employment assistance, such as skills training, education, or help finding a job.	If you're worried that you're not making enough money, or you want to make more money by getting another job, income assistance programs can help you achieve financial stability.
<b>6. OTHER ASSISTANCE</b>	Other assistance refers to programs that help individuals/families with basic needs, such as food, clothing, shelter, or health care.	These assistance programs can help you reduce your costs of living, so that you can afford to pay rent each month while also providing for yourself/your family.

# COORDINATED STATEWIDE HOMELESS INITIATIVE

**PURPOSE:** Rapid Re-housing and Homeless Prevention.

**PROVIDES:** RENT, SECURITY DEPOSIT, and companion UTILITY PAYMENTS

**METHOD:** The assistance will be provided by direct payment made by provider agencies to landlords, prospective landlords and/or utility companies.

## OAHU:

- Kahumana (ASI)
  - 86-704 Luualalei Homestead Road, Waianae, HI 96792
  - 87-576 Kulaaupuni
  - Phone #: 808-620-9011 / 808-696-4095
  - \*Ask for, "Rapid Re-Housing Program"
  - Website: <http://www.kahumana.org/>
- Catholic Charities Hawaii - Oahu
  - 1822 Keeaumoku Street, Honolulu, HI 96822
  - Phone #: 808-521-HELP (4357)
  - \*Ask for, "Financial Assistance for Housing"
  - Email: <http://www.catholiccharitieshawaii.org/contact>
  - Website: <http://www.catholiccharitieshawaii.org/programs/housing-and-shelter>
- Kalihi Palama Health Center
  - 904 Kohou Street, # 306, Honolulu, HI 96817
  - Phone #: 808-792-4518
  - \*Ask for, "Financial Assistance for Housing"
  - Email: <http://www.kphc.org/contact/email/>
  - Website: <http://www.kphc.org/contact/directory/>
- Gregory House Programs
  - 200 N. Vineyard Blvd., A310, Honolulu, HI 96817
  - Phone #: 808-592-9022
  - \*Ask for, "Financial Assistance for Housing"
  - Email: <http://www.gregoryhouse.org/contact-us/>
  - Website: <http://www.gregoryhouse.org/>
- Pathway of Hope, Salvation Army
  - 2950 Manoa Road, Honolulu, HI 96822
  - Phone #: 808-440-1831
  - \*Ask for, "Financial Assistance for Housing"
  - Website: <http://www.hawaii.salvationarmy.org/hawaii/pathwayofhope>
- U.S. Veterans Initiative
  - 85-638 Farrington Highway, Waianae, HI 96792
  - Phone #: Mainline, 808-664-1400 / Intake Specialist 808-696-6775
  - \*Ask for, "Financial Assistance for Housing"
  - Email: <http://www.usvetsinc.org/contact/>
  - Website: <http://www.usvetsinc.org/waianae/>

- Waianae Coast Comprehensive Health Center
  - 86-260 Farrington Highway, Waianae, HI 96792
  - Phone: 808-697-3586
  - \*Ask for, "Homeless Rental Assistance for Housing"
  - Website: <http://www.wcchc.com>
- Waimanalo Health Center
  - 41-1347 Kalaniana'ole Highway, Waimanalo, HI 96795
  - Phone: 808-259-7948. Ext 7435
  - \*Ask for, "Financial Assistance for Housing"
  - Email: <http://waimanalohealth.org/contact-us>
  - Website: <http://waimanalohealth.org/>

## HAWAII COUNTY

- Hawaii County, Economic Opportunity Council
  - 47 Rainbow Drive, Hilo, HI 96820
  - Phone # (808) 961-2681
  - \*Ask for, "Homeless Rental Assistance for Housing"
  - Email: [contact@hceoc.net](mailto:contact@hceoc.net)
  - Website: <http://hceoc.net/>
- Hawaii County, Office of Housing and Community Development
  - 1990 Kinoole Street Suite 105, Hilo, HI 96820
  - Phone #: 808-959-4642
  - \*If they are homeless, ask for, "Homeless Outreach, Financial Assistance for Housing."
  - \*If they are facing eviction, ask for, "Homeless Prevention, financial assistance for housing"
  - Website: <http://www.hawaiicounty.gov/office-of-housing/>
- Catholic Charities Hawaii - Big Island
  - Hilo Office, 62 Kinoole Street, Hilo, HI 96720
  - Kona Office, 75-5618 Maiiau Street, Suite B201, Kailua-Kona, HI 96740
  - Phone #: 808-331-HOPE (4673)
  - \*Ask for, "Financial Assistance for Housing"
  - Email: <http://www.catholiccharitieshawaii.org/contact>
  - Website: <http://www.catholiccharitieshawaii.org/programs/housing-and-shelter>

- Hope Services Hawaii
  - 116 Kapiolani Street, Hilo, HI 96720
  - Hilo (808) 933-6042
  - Kona (808)933-6062
  - \*Ask for, "Housing Assistance"
  - Website: <http://hopeserviceshawaii.org/find-help-today/homeless-prevention-and-permanent-supportive-housing-services/>
  - Brochure: <http://hopeserviceshawaii.org/wp-content/uploads/Housing-Program.pdf>

## MAUI COUNTY

- Ka Hale A Ke Ola
  - 670 Waiale Road, Wailuku, HI 96793
  - Phone #: 808-446-8129
  - \*Ask for, "Financial Assistance for Housing"
  - Email: <http://www.khako.org/contact/>
  - Website: <http://www.khako.org/services/>
- Catholic Charities Hawaii - Maui County
  - 2050 Main Street, Ste 3A, Wailuku, HI 96793
  - Phone #: 808-873-HOPE (4673)
  - \*Ask for, "Financial Assistance for Housing"
  - Email: <http://www.catholiccharitieshawaii.org/contact>
  - Website: <http://www.catholiccharitieshawaii.org/programs/housing-and-shelter>
- Maui Economic Opportunity
  - 99 Mahalani Street, Wailuku, HI 96793
  - Phone #: 808-249-2970
  - \*Ask for, "Rental Assistance"
  - Email: [cs@meoinc.org](mailto:cs@meoinc.org)
  - Website: <http://www.meoinc.org/>

## KAUAI COUNTY

- Kauai Economic Opportunity
  - 2804 Wehe Road, Lihue, HI 96766
  - Phone #: 808-245-4077 ext: 232
  - \*Ask for, "Financial Assistance for Housing"
  - Website: <http://www.keoinc.org/index.php/homeless>
- Catholic Charities Hawaii - Kauai
  - 3016 Umi Street, Suite 207, Lihue, HI 96766
  - Phone #: 808-241-HOPE (4673)
  - \*Ask for, "Financial assistance for Housing"
  - Email: <http://www.catholiccharitieshawaii.org/contact>
  - Website: <http://www.catholiccharitieshawaii.org/programs/housing-and-shelter>